

## ARRIVAL SERVICE

- Meet & greet at arrival gate with VIP concierge host
- Fast-track and escort through Immigration
- Priority baggage collection with dedicated porter
- Fast-track and escort through Customs
- Seamless transfer to luxury transportation
- Gate-to-gate escort and assistance for connecting flights

## **DEPARTURE SERVICE**

- Meet & greet at curbside with VIP concierge host
- Flight check-in and boarding pass collection
- Baggage check-in and handling
- Fast-track through security clearance
- Access to VIP departure lounge
- Flight monitoring and assistance during delays/ cancellation
- Pre-boarding and escort to departure gate

## INTRODUCTORY PRICING

\$95	one adult (each way arrival or departure)	\$50	(3-17 years of age)
<b>\$75</b>	Each additional adult	\$ <b>195</b>	Family Special Price (includes two adults and two children)

Price does not include VAT of 7.5%. Infants and toddlers 2 years and under are free.

BOOK NOW!

For questions and to make a booking please contact: vip@nfsbahamas.com or (242) 702-7347 / (242) 557-4020 (mobile).

## **TERMS & CONDITIONS**

- Operating hours are daily from 8:00 am 6:00 pm. For VIP service outside of operating hours, please contact for availability and pricing.
- Availability of VIP fast-track services is limited. All reservations for arrival and departure services must be made at least 24 hours in advance.
- To cancel service please email vip@nfsbahamas.com or call (242) 702-7347 / (242) 557-4020 (mobile). Cancellations made more than 24 hours in advance will be granted a full refund. Cancellations made less than 24 hours in advance will be subject to a full charge.
- Customer is responsible for providing necessary information to coordinate and deliver the fast-track service. Missed service due to incomplete, inaccurate or missing information or late arrival will not be eligible for refund.
- Customer is responsible for informing VIP Fast-Track services of any changes to original itinerary. Failure to contact and cancel the service or make necessary changes in itinerary will result in a full charge.
- Passengers are responsible for ensuring that they meet the appropriate passport, visa and health requirements.
- On rare occasions, VIP Fast Track service will be limited due to LPIA restrictions. A full refund will be provided on these occasions.
- Customers must be at least 18 years of age or accompanied by an adult
- VIP Fast-Track service does not include continuous care, medical assistance or dispensing of medication, assistance with meals or aid within a restroom. For customers with disability-related needs, please inform VIP Services in advance.
- U.S. Customs and Border Protection restricts fast-track service through the queue. The VIP concierge will meet guests at the end of the queue after U.S. Pre-Clearance.
- Passengers must comply with any direction or instruction by LPIA or NFS personnel or other security personnel and all applicable security, customs and immigration regulations imposed on passengers.
- VIP Fast Track and its respective partners accept no liability for losses, delays or disruptions incurred as a result of incorrect information supplied by the passenger or a third party arranging service on behalf of the passenger or third party acts or omissions including airlines, security, Customs, Immigration, baggage handlers or third party arranging service on behalf of the passenger.
- Price does not include baggage porter. Bags are subject to a service charge of \$5 per bag up to two bags, \$10 per bag for three to five bags and \$15 per bag over five.
- Graycliff Lounge access provides guests with complimentary soft drinks. Alcoholic drinks are available for purchase.
- Departure service includes 3 hours of service. Service longer than 3 hours will be charged an additional fee of \$10 per hour.
- Price does not include VAT of 7.5%.



